

GREENCOAT® PROJECT GUARANTEE

IDENTIFICATION OF PROJECT

Project Name (type of building, intended use of building):

Address of building:

SSAB's Customer:

Product information (later "Product")

SSAB's Product:

SSAB's coating and color code:

Steel grade and thickness:

Metal coating and thickness:

SSAB's order number/coil numbers:

Delivered Amount:

The above information must be filled in for this guarantee to be valid.

This guarantee complements SSAB's¹⁾ commitments towards its customers given in accordance with the SSAB General Delivery Conditions, ALBIF 2000 valid at the time of delivery. In case of inconsistency with ALBIF 2000, this document shall prevail.

SSAB guarantees that there shall be no perforation of the Product, due to oxidation. The technical performance guarantee time is _____ years when Product is used _____ the building as _____ material.

SSAB will further guarantee that in the above mentioned application the coating will not scale, crack or peel off from the Product during _____ years.

The guarantee periods are counted from the date of delivery to the customer by SSAB or after 18 months from the date of manufacturing, whichever comes first.

¹⁾ SSAB refers to SSAB EMEA AB or SSAB Europe Oy or their affiliate companies, depending on which company is the vendor of the Product.

GUARANTEE PROVISIONS

- In order for the guarantee to apply, damaged area in the color coating must be more than 5 % of the pane of the roof or individual wall.
- Product is used under conditions, and in its intended purpose, as defined in the preinformation questionnaire.
- The customer must always observe SSAB's instructions and recommendations for inspection and maintenance and the Product data sheet. The instructions are published on the SSAB website (www.ssab.com/GreenCoat) and are also available together with the data sheet from SSAB technical support upon request.
- Storing, packing and handling of the Products must be performed in accordance with best practice methods as described in the ECCA "Storage Guidelines for Prepainted Metal" (www.ssab.com/download-center).
- The installation has been done according to good workmanship practices and relevant building regulations have been followed.

The guarantee does not apply:

- to reverse side coating.
- to damage caused by corrosion originating from the reverse side of the Product.
- if water cannot run off freely from all surfaces.
- if the Product has been damaged chemically (excluding chemicals listed in pre-information questionnaire) or mechanically.
- to damage caused by cut edge corrosion starting from the perforation or bare cut edges in the Product exposed to exterior environments.
- to Product being in constant contact with water, plaster, wet wood or soil.
- to damage caused by corrosive output from roof's overhead structures like runoffs from chimney caps and bird excrement accumulations resulting from antennas.
- if the Product has been stored outside without shelter before its installation.
- if unsuitable fasteners and sealants for the relevant corrosiveness class are used.
- if the seam sealant has damaged the sheet surface.
- if damage caused to the color coating of the Product during processing has not been duly repaired by professional touch-up painting without delay.
- if the Product has been damaged by improper processing at

subsequent manufacturer or during or after the assembly.

- if the Product is cut by using an angle grinder with a cut-off disc, or any other device that produces heat.
- if accumulations of dirt or other deposits and rain sheltered areas have not been cleaned annually in a professional way.
- if the regular inspection and maintenance have not been made and documented.

REMEDY PROVISIONS

- In case of claims being justified under this guarantee, SSAB shall at its sole option either:
 - give full or partial refund, taking into consideration the defect and age of the Product,
 - repair the Product by repainting of the defective sheet, or
 - replace the Product by delivering new Product free of charge to the buyer.
- The above remedies shall be performed within SSAB's product range available at the time of remedy, which might cause differences in color compared to the original Product.
- The replacement, repair or refinishing of the Product shall not extend the term of the original guarantee.
- SSAB's liability under this guarantee is limited to the invoice value of defective Products.
- Unless otherwise stated in this guarantee, SSAB shall not be responsible for direct or indirect losses or damages due to defect in the Product under any circumstances.
- Only claims by SSAB's direct customers as beneficiaries of this guarantee shall be considered. The customer shall handle independently claims from its own customers.
- A claim must be accompanied by documentation to identify the Product; an order number, coil number/s and a copy of the invoice or another purchase document is needed.
- The complaint must arrive to SSAB as soon as possible and latest within 30 days after the discrepancy was noticed or should have been noticed and in any case within the guarantee period.
- Notification shall be addressed to SSAB Europe Oy, Technical Support, Harvialantie 420, 13300 Hämeenlinna, Finland.
- The guarantee is conditional upon the Purchaser making payment in full for the Product without any withholding.

SPECIFIC PROVISIONS

The laws of the seller's country of domicile shall govern this guarantee.

GUARANTEE REGISTRATION

Guarantee ID Number

Date of Registration

Signature

YYYY / MM / DD

Name and title